

## PRIVACY POLICY

### **WHO WE ARE**

Beau Visage Beauty registered in England  
6 Harper Parade  
Hartburn  
Stockton-on-Tees  
Cleveland  
TS18 5EQ

82 Fulthorpe Avenue  
Mowden  
Darlington  
Co. Durham  
DL3 9XT

### **THE INFORMATION WE COLLECT AND HOW**

At Beau Visage we take privacy seriously and only use the information we collect to provide our services. We do not share or sell any information we collect. At any time you may request a copy of the information we hold about you. You may also request to be removed from all our data bases at any time.

Listed below is how we use the information we collect. Beau Visage requests the minimum level of personal identity information. We may collect the following -

- \* name, address, telephone number, D.O.B so we can respond to an enquiry.
  - \* survey responses – information from surveys should you wish to complete them.
  - \* correspondence – we may collect any additional data from time to time provided by you if you contact us via email, letter, telephone or our website by submitting a comment form
- If you provide us with this information directly via our website you are accepting these terms and conditions.

We will never indirectly obtain information from any other sources. Depending on the particular service we may ask questions relating to your medical history. We will obtain your consent prior to storing information (e.g. allergies, pregnancy, medication etc).

We may contact you via phone SMS, email to confirm booked/upcoming appointments. We consider you having made the appointment as consent to do this. You may opt out at any time.

### **Appointment rating and reviews**

After your visit to Beau Visage we may send you an email or SMS asking you to rate our services and provide feedback, we consider your agreement in the services as consent but you may opt out at any time.

### **MARKETING**

We will not undertake marketing via email, SMS or phone without your prior consent. We may send monthly marketing campaigns and other special occasion information (Xmas, Valentines etc). You can opt out at any time.

### **HYPERLINKS**

There are several links to outside companies on our website which we are not responsible for. We have no control over any information you may access via these links/websites.

We may modify or change this policy from time to time, please re-visit this page to check the policy.